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1. Site editor

This site is published by the company **Trainevo Sarl-s**

Share capital:1000€

RCS number:B262168

VAT :

Matricule number : 2021 2492 133

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Phone : +352 20 60 11 27

E-mail: info@trainevo.lu

Site:www.trainevo.lu


Contact details of the host:

Netim

Address: 264 avenue Arthur Notebart 59160 Lille - France

<https://www.netim.com/en>

2. General conditions of use of the site

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Any person using the information, documents, products, software, applications and various services offered by this site is deemed to have read and accepted all the terms and notices of these general conditions of use (CGU).

User's obligations

The user declares to know the risks related to the use of this site and to accept them. He must protect himself against the effects of computer piracy by adopting an appropriate and secure computer configuration.

Trainevo can not be held responsible for any damage that the user would suffer directly or indirectly in relation to his navigation on this site and the use of its services as well as the Internet sites to which it refers.

Cookie management

This Wordpress site does not use cookies. Only the Google Analytics tool that we use to obtain anonymous statistical data on how our site is visited (see paragraph on the processing of audience measurement on page 4 of this document), uses cookies.

You can enable or disable cookies by changing the settings in your browser.

Editing the site


Trainevo reserves the right to develop, modify or suspend, without notice, this site for reasons of maintenance, updating or for any other reason deemed necessary. Trainevo may in particular at any time withdraw, add, complete or specify all or part of the information and services contained or offered on the portal. No liability for any direct or indirect damage in connection with such modifications can be held against Trainevo.

General Limitations of Liability

Trainevo do its best to ensure maximum availability of this site. However, it cannot be held liable in the event of temporary or total unavailability of this site.

Trainevo do its best to ensure the security of the computer system. However, it cannot be held liable in the event of an attack on the computer system or the temporary or total unavailability of this site.

Trainevo will do its best to ensure the accuracy of the information contained on this site or published on social networks. However, it cannot be held liable, in particular in the event of omission to update information or a form, in the event of errors in handling the system, inaccuracies, gaps in the information provided or any errors, inaccuracies. Indeed, the objective is to disseminate accurate and up-to-date information from various sources, but Trainevo cannot, however, avoid any risk of material error. None of the information published on this site is intended to be exhaustive or constitutes a commitment on the part of Trainevo. Popularizations and translations are provided for information purposes.

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Links to related sites

For the convenience of users, this site may contain links to other sites that may be useful or of interest to them. Trainevo cannot be held responsible for the content presented on these websites, whether in terms of their legality or the accuracy of the information found there.

Intellectual property

This site, all its elements (including the layout) as well as the information and Services, are the property of Trainevo. No reproduction of the information or Services, in whole or in part, in any form whatsoever and by any means whatsoever, is permitted without the prior written authorization of Trainevo.

Modification of the general conditions of use

These general conditions of use may be modified or supplemented at any time, without notice, depending on the modifications made to the portal, the evolution of the legislation or for any other reason deemed necessary. It is up to the user to inform himself of these general conditions of use of this site, of which only the updated version accessible online is deemed to be in force. It is possible that between two uses of the portal, the particular general conditions of use may be modified and it is therefore up to the user to read them carefully before each new use.

Applicable law and competent jurisdictions


Any dispute relating to the use of this site and its services will be subject to Luxembourg law and will be under the exclusive jurisdiction of the courts of the Grand Duchy of Luxembourg.

3. Protection of personal data General

The personal data communicated by the user are processed in accordance with the [Regulation \(EU\) 2016/679 of the European Parliament and of the Council of April 27, 2016](#) on the protection of individuals with regard to the processing of personal data and on the free movement of data.

The controller of this processing is Trainevo.

The user can address complaints relating to the protection of data concerning him via the respective communication channels made available as well as to the person responsible, in this case Trainevo. The user may also file his complaint with the Data Protection Officer of the Organization via the following e-mail address: dataprotection@sip.etat.lu. The user can also contact the [National Data Protection Commission](#) having its registered office at 1 Avenue du Rock'n'Roll, L-4361 Esch-sur-Alzette. for any dispute in this area.

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Managing your data

We use your personal data collected via the contact form, or the registration request form on our website, email, or telephone or physical exchange to:

- Quotation requests and order management;
- Training offers;
- Billing for our services;
- Build our customer database in order to send you our new training offers.

By completing the contact or online registration request form, or by communicating your personal data to us elsewhere, you agree that your personal data will be processed within the framework of your request and the actions listed above. This information is kept by Trainevo for the time necessary to achieve the purpose of the processing.

The recipient of your data is Trainevo as part of the processing of your request. Please contact Trainevo to find out the recipients of the data on this form.

In accordance with Regulation (EU) 2016/679 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, you have the right to access, rectify and if necessary, the erasure of information concerning you. You also have the right to withdraw your consent at any time.

In addition, and except in the case where the processing of your data is mandatory, you may, for legitimate reasons, oppose it.


If you wish to exercise these rights and/or obtain communication of your information, please contact Trainevo using the contact details indicated in the form. You also have the possibility of lodging a complaint with the National Commission for Data Protection having its head office at 1 Avenue du Rock'n'Roll, L-4361 Esch-sur-Alzette.

4. Presence on social networks

Processing related to audience measurement

We use Google analytics to have attendance statistics (number of visitors, country, region or city of origin, type of browser, and operating system used, date, time and duration of the visit, pages viewed, and sites visited prior to this site). This is an analytics site provided by Google Inc. which collects data anonymously.

You can opt out of Google Analytics by configuring your browser to block the use of cookies.

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Processing related to the management of the newsletter

The e-mail address entered when subscribing to the newsletter of this site will be communicated for the sole purpose of distributing the newsletter to a subcontractor, in particular the company "Mailchimp" established at:

The Rocket Science Group, LLC

675 Ponce de Leon Ave NE
Suite 5000
Atlanta, GA 30308 USA

which is subject to the same legal obligations concerning the protection of personal data. To limit abuse, the user must validate his registration by clicking on a link sent to the given e-mail address.

The user can, at any time, unsubscribe via a link provided in each e-mail or by contacting the Organization responsible for the site. In the event of problems of use concerning the newsletter, the user must also contact the Organization responsible for the site. The retention period of the user's data does not exceed that of his registration.

The responsible for this processing is Trainevo.

Moderation Policy

Any user who joins the community of this site on social networks agrees to disregard any form of discrimination related to race, color, religion, sex, sexual orientation, age, origin nationality, disability, marital status or professional status.

Insulting, racist, sexist or offensive comments have no place on social networks. They will be removed and reported.

Languages

On social networks, this site communicates mainly in French or English. As far as possible, all questions/comments will be answered in the language of the user.

Last modification: 02/03/2022